

Clearing House Setup Questions

1. Does the clearing house make the applications to the individual insurance companies or do we have to do that ourselves?

2. Can I get my remittances in 835 format?

If you can then FormSmith can automatically post them for you. Otherwise you will have to manually key your EOBs in by hand.

3. Do you have the option to cross over secondary claims?

If they do then you want to select this option even if there is an additional fee.

4. Can I upload claims and download remittances using an SFTP connection?